



City of Poway

Please note: If this is an emergency, call 911

Android User Guide

The best way to track your issue is to Sign Up for a YourGov account. However, issues can be submitted without creating an account.

SIGN UP / SIGN IN

Click the Menu Button on your phone

Click Sign Up

Enter Name, Phone, Email

Enter Password

REPORT AN ISSUE

1 Specify a location by clicking on the map or using the Search Tool

2 Click on + to add an issue


3 Select Issue Type

4 Add Photo

5 Add Details

VIEW AN ISSUE

If you are Signed In, you can view the issues you submitted. Please note Code Compliance issues can only be viewed on the My Requests screen by the person who submitted the request.



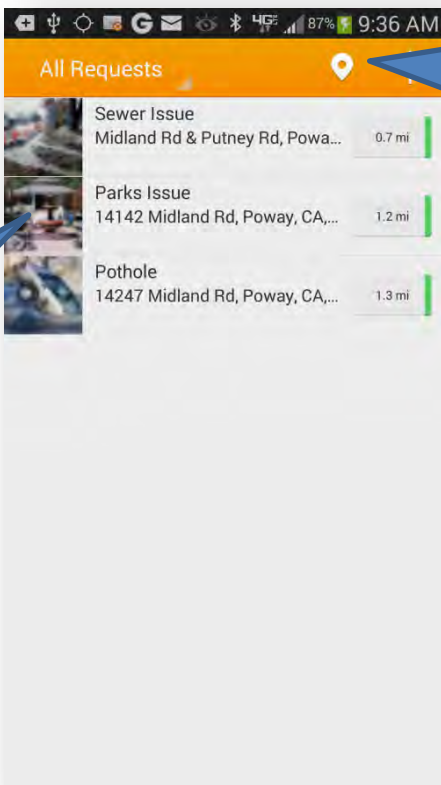
This screenshot shows the 'All Requests' screen in map view. The top navigation bar is orange with the text 'All Requests' and a menu icon on the right. Below the bar is a search bar with the placeholder text 'Search Address'. The map displays several circular markers representing issues. A callout bubble points to the top-left corner, another to the top-right corner, and a third to one of the markers.

Toggle between 'All Requests' and 'My Requests'

Toggle Between List View and Map View

Markers Represent Issues. Click to see Issue Details

Update User Information by clicking on Menu button on your phone



This screenshot shows the 'All Requests' screen in list view. The top navigation bar is orange with the text 'All Requests' and a location pin icon on the right. Below the bar is a list of three items, each with a small image, a title, a description, and a distance. A callout bubble points to the top-right corner, and another points to the first list item.

Issue Type	Address	Distance
Sewer Issue	Midland Rd & Putney Rd, Powa...	0.7 mi
Parks Issue	14142 Midland Rd, Poway, CA,...	1.2 mi
Pothole	14247 Midland Rd, Poway, CA,...	1.3 mi

Toggle Between List View and Map View

Click on Issues to see more information