



City of Poway

Please note: If this is an emergency, call 911

# Android User Guide

The best way to track your issue is to Sign Up for a YourGov account. However, issues can be submitted without creating an account.

## SIGN UP / SIGN IN

Click the Menu Button on your phone

Click Sign Up

Enter Name, Phone, Email

Enter Password

## REPORT AN ISSUE

1 Specify a location by clicking on the map or using the Search Tool

2 Click on + to add an issue

3 Select Issue Type

4 Add Photo

5 Add Details

## VIEW AN ISSUE

If you are Signed In, you can view the issues you submitted. Please note Code Compliance issues can only be viewed on the My Requests screen by the person who submitted the request.

