



**THE NCS**<sup>TM</sup>  
The National Citizen Survey<sup>TM</sup>

## Glen Ellyn, IL

Supplemental Online Survey Results

2017



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NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

## About this Report

As part of its participation in The National Citizen Survey™, the Village of Glen Ellyn conducted a mailed survey of 1,500 residents. Surveys were mailed to randomly selected households in July 2017 and data were collected through September 1<sup>st</sup>, 2017. After the initial data collection period was underway (see the report, *The National Citizen Survey: Community Livability Report, Glen Ellyn, IL, 2017*), the Village made available a web-based survey to its residents through a link on the Village's website. Visitors to the site were able to complete the survey August 18<sup>th</sup> through September 1<sup>st</sup> and 282 surveys were received.

This report contains the results of this administration of the web-based survey and have not been weighted to current population estimates of Glen Ellyn.

# Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

## Responses excluding “don’t know”

Table 1: Question 1

Please rate each of the following aspects of quality of life in Glen Ellyn:	Excellent		Good		Fair		Poor		Total	
Glen Ellyn as a place to live	61%	N=172	36%	N=100	2%	N=6	1%	N=3	100%	N=281
Your neighborhood as a place to live	65%	N=182	29%	N=82	5%	N=15	1%	N=2	100%	N=281
Glen Ellyn as a place to raise children	71%	N=191	27%	N=73	1%	N=2	1%	N=2	100%	N=268
Glen Ellyn as a place to work	29%	N=48	35%	N=58	25%	N=42	11%	N=19	100%	N=167
Glen Ellyn as a place to visit	31%	N=85	50%	N=135	15%	N=41	4%	N=11	100%	N=272
Glen Ellyn as a place to retire	15%	N=34	23%	N=53	27%	N=61	36%	N=82	100%	N=230
The overall quality of life in Glen Ellyn	50%	N=141	44%	N=125	5%	N=15	0%	N=1	100%	N=282

Table 2: Question 2

Please rate each of the following characteristics as they relate to Glen Ellyn as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Glen Ellyn	56%	N=157	37%	N=103	7%	N=20	1%	N=2	100%	N=282
Overall ease of getting to the places you usually have to visit	38%	N=107	51%	N=142	9%	N=24	3%	N=8	100%	N=281
Quality of overall natural environment in Glen Ellyn	47%	N=132	44%	N=124	7%	N=21	1%	N=4	100%	N=281
Overall "built environment" of Glen Ellyn (including overall design, buildings, parks and transportation systems)	23%	N=66	51%	N=144	20%	N=57	5%	N=15	100%	N=282
Health and wellness opportunities in Glen Ellyn	42%	N=115	44%	N=120	13%	N=35	1%	N=3	100%	N=273
Overall opportunities for education and enrichment	53%	N=146	38%	N=105	8%	N=21	2%	N=5	100%	N=277
Overall economic health of Glen Ellyn	27%	N=70	43%	N=112	24%	N=63	6%	N=16	100%	N=261
Sense of community	43%	N=118	43%	N=117	12%	N=33	3%	N=7	100%	N=275
Overall image or reputation of Glen Ellyn	52%	N=145	39%	N=109	7%	N=21	2%	N=6	100%	N=281

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Glen Ellyn to someone who asks	63%	N=177	29%	N=83	5%	N=14	3%	N=8	100%	N=282
Remain in Glen Ellyn for the next five years	61%	N=171	25%	N=70	8%	N=23	6%	N=16	100%	N=280

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Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	85%	N=241	11%	N=32	2%	N=5	1%	N=3	0%	N=1	100%	N=282
In Glen Ellyn's downtown/commercial area during the day	83%	N=234	12%	N=33	4%	N=10	1%	N=4	0%	N=0	100%	N=281
In your neighborhood at night	61%	N=172	32%	N=89	4%	N=11	3%	N=8	0%	N=1	100%	N=281
In Glen Ellyn's downtown/commercial area at night	61%	N=167	31%	N=84	6%	N=17	3%	N=7	0%	N=0	100%	N=275

Table 5: Question 5

Please rate each of the following characteristics as they relate to Glen Ellyn as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	14%	N=40	54%	N=152	24%	N=68	7%	N=21	100%	N=281
Ease of public parking	10%	N=29	38%	N=105	32%	N=90	19%	N=53	100%	N=277
Ease of travel by car in Glen Ellyn	24%	N=67	53%	N=146	20%	N=56	3%	N=9	100%	N=278
Ease of travel by public transportation in Glen Ellyn	21%	N=41	35%	N=69	22%	N=43	22%	N=43	100%	N=196
Ease of travel by bicycle in Glen Ellyn	28%	N=65	47%	N=111	20%	N=46	5%	N=12	100%	N=234
Ease of walking in Glen Ellyn	60%	N=168	35%	N=99	4%	N=10	1%	N=4	100%	N=281
Availability of paths and walking trails	50%	N=135	38%	N=104	10%	N=27	2%	N=5	100%	N=271
Air quality	46%	N=124	47%	N=127	6%	N=17	1%	N=2	100%	N=270
Cleanliness of Glen Ellyn	56%	N=156	39%	N=110	4%	N=11	1%	N=2	100%	N=279
Overall appearance of Glen Ellyn	49%	N=139	45%	N=126	4%	N=10	2%	N=6	100%	N=281
Public places where people want to spend time	39%	N=109	48%	N=133	11%	N=31	1%	N=3	100%	N=276
Variety of housing options	21%	N=57	37%	N=101	35%	N=94	7%	N=19	100%	N=271
Availability of affordable quality housing	9%	N=23	25%	N=62	39%	N=99	27%	N=67	100%	N=251
Availability of affordable quality food	28%	N=76	48%	N=131	21%	N=58	4%	N=10	100%	N=275

Table 6: Question 6

Please rate each of the following characteristics as they relate to Glen Ellyn as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Opportunities to attend cultural/arts/music activities	36%	N=100	48%	N=132	15%	N=40	1%	N=2	100%	N=274
Shopping opportunities	11%	N=32	44%	N=124	36%	N=100	8%	N=23	100%	N=279
Cost of living in Glen Ellyn	3%	N=8	22%	N=62	46%	N=129	29%	N=80	100%	N=279
Overall quality of business and service establishments in Glen Ellyn	14%	N=40	59%	N=164	21%	N=57	6%	N=16	100%	N=277
Vibrant downtown/commercial area	9%	N=25	46%	N=128	31%	N=87	14%	N=39	100%	N=279
Overall quality of new development in Glen Ellyn	7%	N=18	35%	N=94	39%	N=104	19%	N=50	100%	N=266
Opportunities to participate in social events and activities	32%	N=90	49%	N=137	17%	N=47	1%	N=3	100%	N=277
Opportunities to volunteer	44%	N=109	43%	N=106	10%	N=24	3%	N=7	100%	N=246
Opportunities to participate in community matters	35%	N=91	41%	N=106	17%	N=45	6%	N=16	100%	N=258
Neighborliness of residents in Glen Ellyn	37%	N=102	44%	N=123	16%	N=45	3%	N=9	100%	N=279

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Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	22%	N=61	78%	N=219	100%	N=280
Made efforts to make your home more energy efficient	20%	N=57	80%	N=223	100%	N=280
Observed a code violation or other hazard in Glen Ellyn (weeds, abandoned buildings, etc.)	67%	N=187	33%	N=93	100%	N=280
Household member was a victim of a crime in Glen Ellyn	95%	N=266	5%	N=14	100%	N=280
Reported a crime to the police in Glen Ellyn	83%	N=232	17%	N=48	100%	N=280
Stocked supplies in preparation for an emergency	84%	N=237	16%	N=44	100%	N=281
Campaigned or advocated for an issue, cause or candidate	56%	N=155	44%	N=124	100%	N=279
Contacted the Village of Glen Ellyn (in-person, phone, email or web) for help or information	32%	N=91	68%	N=190	100%	N=281
Contacted Glen Ellyn elected officials (in-person, phone, email or web) to express your opinion	69%	N=193	31%	N=88	100%	N=281

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Glen Ellyn?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Glen Ellyn public libraries or their services	14%	N=40	36%	N=101	36%	N=102	14%	N=38	100%	N=281
Attended a Village-sponsored event	1%	N=3	10%	N=29	72%	N=201	17%	N=47	100%	N=280
Used bus, rail, subway or other public transportation instead of driving	17%	N=47	9%	N=25	40%	N=111	35%	N=97	100%	N=280
Carpooled with other adults or children instead of driving alone	13%	N=37	18%	N=50	20%	N=56	48%	N=134	100%	N=277
Walked or biked instead of driving	35%	N=97	28%	N=78	24%	N=68	13%	N=37	100%	N=280
Volunteered your time to some group/activity in Glen Ellyn	13%	N=36	24%	N=67	25%	N=69	38%	N=105	100%	N=277
Talked to or visited with your immediate neighbors	65%	N=182	28%	N=78	6%	N=18	0%	N=1	100%	N=279
Done a favor for a neighbor	25%	N=70	36%	N=101	33%	N=92	5%	N=14	100%	N=277

Table 9: Question 9

Thinking about local public meetings (of local elected officials like Village Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	2%	N=5	10%	N=29	41%	N=113	47%	N=132	100%	N=279
Watched (online or on television) a local public meeting	0%	N=0	7%	N=19	24%	N=67	69%	N=194	100%	N=280

Table 10: Question 10

Please rate the quality of each of the following services in Glen Ellyn:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Police/Sheriff services	53%	N=133	39%	N=98	6%	N=15	3%	N=7	100%	N=253
Fire services	64%	N=143	30%	N=67	3%	N=7	3%	N=7	100%	N=224
Ambulance or emergency medical services	59%	N=108	31%	N=57	5%	N=10	4%	N=7	100%	N=182
Crime prevention	41%	N=87	45%	N=94	11%	N=24	3%	N=6	100%	N=211
Fire prevention and education	51%	N=97	37%	N=71	7%	N=13	5%	N=9	100%	N=190
Traffic enforcement	32%	N=76	44%	N=104	16%	N=37	7%	N=17	100%	N=234

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Please rate the quality of each of the following services in Glen Ellyn:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Street repair	19%	N=52	50%	N=135	27%	N=74	4%	N=10	100%	N=271
Street cleaning	33%	N=91	52%	N=141	13%	N=34	2%	N=6	100%	N=272
Street lighting	22%	N=62	47%	N=131	21%	N=59	9%	N=25	100%	N=277
Snow removal	29%	N=76	58%	N=153	11%	N=29	3%	N=8	100%	N=266
Sidewalk maintenance	15%	N=40	56%	N=152	22%	N=60	7%	N=18	100%	N=270
Traffic signal timing	16%	N=43	59%	N=155	20%	N=52	5%	N=12	100%	N=262
Bus or transit services	14%	N=19	49%	N=65	16%	N=21	20%	N=27	100%	N=132
Garbage collection	49%	N=135	46%	N=128	5%	N=15	0%	N=0	100%	N=278
Recycling	51%	N=140	42%	N=117	6%	N=16	1%	N=3	100%	N=276
Yard waste pick-up	42%	N=108	47%	N=120	10%	N=25	2%	N=4	100%	N=257
Storm drainage	19%	N=47	52%	N=133	23%	N=59	6%	N=15	100%	N=254
Drinking water	44%	N=118	49%	N=131	6%	N=16	1%	N=3	100%	N=268
Sewer services	36%	N=90	53%	N=132	10%	N=24	2%	N=4	100%	N=250
Power (electric and/or gas) utility	27%	N=73	58%	N=156	12%	N=33	3%	N=7	100%	N=269
Utility billing	27%	N=72	56%	N=149	13%	N=33	4%	N=10	100%	N=264
Village parks	52%	N=142	39%	N=108	7%	N=20	2%	N=5	100%	N=275
Land use, planning and zoning	16%	N=39	43%	N=106	22%	N=55	19%	N=46	100%	N=246
Code enforcement (weeds, abandoned buildings, etc.)	19%	N=39	44%	N=90	29%	N=59	8%	N=16	100%	N=204
Animal control	24%	N=39	56%	N=90	16%	N=26	4%	N=7	100%	N=162
Economic development	7%	N=16	33%	N=78	36%	N=86	24%	N=56	100%	N=236
Health services	34%	N=62	57%	N=106	9%	N=16	1%	N=1	100%	N=185
Public library services	68%	N=172	29%	N=74	2%	N=6	1%	N=2	100%	N=254
Public information services	31%	N=67	53%	N=114	13%	N=29	3%	N=7	100%	N=217
Cable television	20%	N=41	43%	N=89	25%	N=51	12%	N=25	100%	N=206
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	21%	N=32	52%	N=78	21%	N=32	6%	N=9	100%	N=151
Preservation of natural areas such as open space, farmlands and greenbelts	23%	N=56	48%	N=117	19%	N=47	9%	N=22	100%	N=242
Glen Ellyn open space	26%	N=66	44%	N=114	20%	N=52	10%	N=25	100%	N=257
Village-sponsored special events	35%	N=94	53%	N=142	10%	N=26	2%	N=6	100%	N=268
Overall customer service by Glen Ellyn employees (police, receptionists, planners, etc.)	37%	N=98	51%	N=135	9%	N=24	3%	N=7	100%	N=264

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The Village of Glen Ellyn	37%	N=95	49%	N=126	10%	N=26	4%	N=9	100%	N=256

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Table 12: Question 12

Please rate the following categories of Glen Ellyn government performance:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to Glen Ellyn	13%	N=35	41%	N=114	28%	N=78	18%	N=51	100%	N=278
The overall direction that Glen Ellyn is taking	12%	N=33	48%	N=129	28%	N=75	13%	N=34	100%	N=271
The job Glen Ellyn government does at welcoming citizen involvement	19%	N=45	41%	N=96	27%	N=64	12%	N=28	100%	N=233
Overall confidence in Glen Ellyn government	16%	N=42	38%	N=102	30%	N=81	16%	N=42	100%	N=267
Generally acting in the best interest of the community	18%	N=47	37%	N=98	27%	N=71	19%	N=50	100%	N=266
Being honest	19%	N=46	39%	N=92	25%	N=60	16%	N=39	100%	N=237
Treating all residents fairly	19%	N=43	38%	N=89	27%	N=62	16%	N=38	100%	N=232

Table 13: Question 13

Please rate how important, if at all, you think it is for the Glen Ellyn community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Glen Ellyn	64%	N=179	28%	N=79	7%	N=20	1%	N=3	100%	N=281
Overall ease of getting to the places you usually have to visit	28%	N=79	46%	N=127	24%	N=66	2%	N=6	100%	N=278
Quality of overall natural environment in Glen Ellyn	36%	N=102	47%	N=131	16%	N=45	1%	N=2	100%	N=280
Overall "built environment" of Glen Ellyn (including overall design, buildings, parks and transportation systems)	38%	N=106	46%	N=129	15%	N=42	1%	N=3	100%	N=280
Health and wellness opportunities in Glen Ellyn	21%	N=58	42%	N=118	34%	N=96	3%	N=9	100%	N=281
Overall opportunities for education and enrichment	38%	N=108	38%	N=107	20%	N=57	3%	N=9	100%	N=281
Overall economic health of Glen Ellyn	57%	N=159	38%	N=106	4%	N=12	1%	N=3	100%	N=280
Sense of community	42%	N=118	44%	N=124	13%	N=36	1%	N=2	100%	N=280

Table 14: Question 14

Please rate to what extent you would support or oppose each of the following potential projects/initiatives:	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
	%	N	%	N	%	N	%	N	%	N
Downtown train station (new or improve upon)	32%	N=87	50%	N=136	14%	N=38	5%	N=13	100%	N=274
Downtown parking structure	39%	N=107	41%	N=114	12%	N=32	9%	N=24	100%	N=277
Vehicle overpass or underpass in downtown to alleviate train traffic	46%	N=125	29%	N=80	14%	N=37	11%	N=30	100%	N=272
Downtown streetscape improvements (e.g. parkway trees, enhanced pedestrian safety, beautification, improved sidewalks)	40%	N=109	51%	N=138	7%	N=18	2%	N=5	100%	N=270
Development of bicycle infrastructure (e.g. bike routes, lanes, racks, overall plan)	36%	N=94	50%	N=132	8%	N=20	6%	N=17	100%	N=263



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Table 15: Question 15

Please rate how important, if at all, each of the following are to enhance the overall quality of life in the Village:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Cultural & public art opportunities	19%	N=52	32%	N=89	40%	N=110	9%	N=25	100%	N=276
Increased opportunities for outdoor restaurant dining	22%	N=62	33%	N=93	33%	N=91	12%	N=33	100%	N=279
Addition of downtown special event plaza	12%	N=33	19%	N=52	35%	N=96	34%	N=93	100%	N=274
Improvements to Village-owned parks (e.g. Panfish Park, Lambert Lake, Manor Woods)	16%	N=45	29%	N=79	43%	N=118	12%	N=34	100%	N=276
Increased number of special events/festivals in the Village	9%	N=25	19%	N=52	46%	N=128	26%	N=72	100%	N=277
Continued purchase of green energy through the electric aggregation program with an increased cost of approximately 2.75% annually to the average household energy bills	21%	N=56	24%	N=64	31%	N=82	23%	N=61	100%	N=263

Table 16: Question 16

If the Village opted to eliminate the vehicle sticker program, please indicate to what extent you would support or oppose an increase in the following to make up that revenue shortfall:	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
	%	N	%	N	%	N	%	N	%	N
Food and beverage tax	8%	N=21	26%	N=72	20%	N=55	47%	N=130	100%	N=278
Home Rule sales tax	2%	N=6	16%	N=44	30%	N=83	52%	N=143	100%	N=276
Property tax	2%	N=5	7%	N=19	18%	N=51	73%	N=204	100%	N=279
Motor fuel tax	8%	N=23	21%	N=59	23%	N=64	47%	N=130	100%	N=276
Keep vehicle sticker program as is	46%	N=127	32%	N=88	11%	N=30	12%	N=34	100%	N=279

Table 17: Question 17

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the Village government and its activities, events and services:	Major source		Minor source		Not a source		Total	
	%	N	%	N	%	N	%	N
Village website (www.glenellyn.org)	61%	N=171	35%	N=98	4%	N=11	100%	N=280
Local media outlets (newspapers, radio, local television stations)	21%	N=58	49%	N=136	31%	N=86	100%	N=280
The local government cable channel (GETV Channel 17)	2%	N=6	23%	N=64	75%	N=209	100%	N=279
Village quarterly newsletter	52%	N=145	40%	N=111	9%	N=24	100%	N=280
Weekly Village e-newsletter	67%	N=187	25%	N=71	8%	N=23	100%	N=281
Downtown electronic message board	14%	N=39	51%	N=142	36%	N=100	100%	N=281
Village Board meetings and other public meetings	16%	N=44	41%	N=116	43%	N=121	100%	N=281
Talking with Village officials	13%	N=36	31%	N=87	56%	N=157	100%	N=280
Village communications via social media (i.e. Facebook, Twitter, Instagram, LinkedIn, YouTube)	29%	N=80	35%	N=97	37%	N=103	100%	N=280
Word-of-mouth	44%	N=125	41%	N=116	14%	N=40	100%	N=281

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Table 18: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	0%	N=0	0%	N=0	2%	N=6	9%	N=26	89%	N=247	100%	N=279
Recycle at home	0%	N=0	0%	N=0	2%	N=6	9%	N=26	89%	N=247	100%	N=279
Purchase goods or services from a business located in Glen Ellyn	0%	N=0	1%	N=3	36%	N=100	47%	N=131	16%	N=45	100%	N=279
Eat at least 5 portions of fruits and vegetables a day	1%	N=4	8%	N=21	29%	N=80	42%	N=117	21%	N=58	100%	N=280
Participate in moderate or vigorous physical activity	0%	N=1	5%	N=13	30%	N=83	30%	N=84	35%	N=98	100%	N=279
Read or watch local news (via television, paper, computer, etc.)	3%	N=8	9%	N=25	22%	N=62	28%	N=77	39%	N=108	100%	N=280
Vote in local elections	2%	N=6	2%	N=5	6%	N=17	18%	N=51	72%	N=200	100%	N=279

Table 19: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	34%	N=96
Very good	51%	N=142
Good	14%	N=38
Fair	1%	N=2
Poor	0%	N=1
Total	100%	N=279

Table 20: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	5%	N=14
Somewhat positive	23%	N=65
Neutral	56%	N=157
Somewhat negative	13%	N=37
Very negative	3%	N=7
Total	100%	N=280

Table 21: Question D4

What is your employment status?	Percent	Number
Working full time for pay	55%	N=154
Working part time for pay	14%	N=38
Unemployed, looking for paid work	2%	N=5
Unemployed, not looking for paid work	7%	N=20
Fully retired	22%	N=62
Total	100%	N=279

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Table 22: Question D5

Do you work inside the boundaries of Glen Ellyn?	Percent	Number
Yes, outside the home	18%	N=51
Yes, from home	15%	N=41
No	67%	N=185
Total	100%	N=277

Table 23: Question D6

How many years have you lived in Glen Ellyn?	Percent	Number
Less than 2 years	11%	N=32
2 to 5 years	17%	N=47
6 to 10 years	12%	N=34
11 to 20 years	17%	N=47
More than 20 years	43%	N=120
Total	100%	N=280

Table 24: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	91%	N=256
Building with two or more homes (duplex, townhome, apartment or condominium)	9%	N=24
Mobile home	0%	N=0
Other	0%	N=0
Total	100%	N=280

Table 25: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	3%	N=8
Owned	97%	N=272
Total	100%	N=280

Table 26: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	1%	N=2
\$300 to \$599 per month	1%	N=3
\$600 to \$999 per month	6%	N=17
\$1,000 to \$1,499 per month	19%	N=50
\$1,500 to \$2,499 per month	29%	N=77
\$2,500 or more per month	45%	N=120
Total	100%	N=269

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Table 27: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	53%	N=148
Yes	47%	N=129
Total	100%	N=277

Table 28: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	73%	N=202
Yes	27%	N=76
Total	100%	N=278

Table 29: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	2%	N=4
\$25,000 to \$49,999	5%	N=14
\$50,000 to \$99,999	14%	N=35
\$100,000 to \$149,999	31%	N=80
\$150,000 or more	49%	N=126
Total	100%	N=259

Table 30: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	98%	N=271
Yes, I consider myself to be Spanish, Hispanic or Latino	2%	N=5
Total	100%	N=276

Table 31: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=2
Asian, Asian Indian or Pacific Islander	2%	N=6
Black or African American	1%	N=3
White	98%	N=273
Other	2%	N=5

Total may exceed 100% as respondents could select more than one option.

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Table 32: Question D15

In which category is your age?	Percent	Number
18 to 24 years	0%	N=1
25 to 34 years	9%	N=26
35 to 44 years	28%	N=77
45 to 54 years	23%	N=64
55 to 64 years	18%	N=49
65 to 74 years	18%	N=49
75 years or older	4%	N=12
Total	100%	N=278

Table 33: Question D16

What is your sex?	Percent	Number
Female	59%	N=164
Male	41%	N=114
Total	100%	N=278

Table 34: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	66%	N=186
Land line	18%	N=50
Both	16%	N=45
Total	100%	N=281

**Responses including “don’t know”**

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=“).

Table 35: Question 1

Please rate each of the following aspects of quality of life in Glen Ellyn:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Glen Ellyn as a place to live	61%	N=172	36%	N=100	2%	N=6	1%	N=3	0%	N=0	100%	N=281
Your neighborhood as a place to live	65%	N=182	29%	N=82	5%	N=15	1%	N=2	0%	N=0	100%	N=281
Glen Ellyn as a place to raise children	68%	N=191	26%	N=73	1%	N=2	1%	N=2	5%	N=14	100%	N=282
Glen Ellyn as a place to work	17%	N=48	21%	N=58	15%	N=42	7%	N=19	41%	N=115	100%	N=282
Glen Ellyn as a place to visit	30%	N=85	48%	N=135	15%	N=41	4%	N=11	3%	N=9	100%	N=281
Glen Ellyn as a place to retire	12%	N=34	19%	N=53	22%	N=61	29%	N=82	18%	N=52	100%	N=282
The overall quality of life in Glen Ellyn	50%	N=141	44%	N=125	5%	N=15	0%	N=1	0%	N=0	100%	N=282

Table 36: Question 2

Please rate each of the following characteristics as they relate to Glen Ellyn as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Glen Ellyn	56%	N=157	37%	N=103	7%	N=20	1%	N=2	0%	N=0	100%	N=282
Overall ease of getting to the places you usually have to visit	38%	N=107	51%	N=142	9%	N=24	3%	N=8	0%	N=0	100%	N=281
Quality of overall natural environment in Glen Ellyn	47%	N=132	44%	N=124	7%	N=21	1%	N=4	0%	N=1	100%	N=282
Overall "built environment" of Glen Ellyn (including overall design, buildings, parks and transportation systems)	23%	N=66	51%	N=144	20%	N=57	5%	N=15	0%	N=0	100%	N=282
Health and wellness opportunities in Glen Ellyn	41%	N=115	43%	N=120	12%	N=35	1%	N=3	3%	N=9	100%	N=282
Overall opportunities for education and enrichment	52%	N=146	37%	N=105	7%	N=21	2%	N=5	2%	N=5	100%	N=282
Overall economic health of Glen Ellyn	25%	N=70	40%	N=112	23%	N=63	6%	N=16	6%	N=18	100%	N=279
Sense of community	43%	N=118	42%	N=117	12%	N=33	3%	N=7	1%	N=2	100%	N=277
Overall image or reputation of Glen Ellyn	51%	N=145	39%	N=109	7%	N=21	2%	N=6	0%	N=1	100%	N=282

Table 37: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recommend living in Glen Ellyn to someone who asks	63%	N=177	29%	N=83	5%	N=14	3%	N=8	0%	N=0	100%	N=282
Remain in Glen Ellyn for the next five years	61%	N=171	25%	N=70	8%	N=23	6%	N=16	1%	N=2	100%	N=282

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Table 38: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	85%	N=241	11%	N=32	2%	N=5	1%	N=3	0%	N=1	0%	N=0	100%	N=282
In Glen Ellyn's downtown/commercial area during the day	83%	N=234	12%	N=33	4%	N=10	1%	N=4	0%	N=0	0%	N=0	100%	N=281
In your neighborhood at night	61%	N=172	32%	N=89	4%	N=11	3%	N=8	0%	N=1	0%	N=0	100%	N=281
In Glen Ellyn's downtown/commercial area at night	59%	N=167	30%	N=84	6%	N=17	2%	N=7	0%	N=0	2%	N=7	100%	N=282

Table 39: Question 5

Please rate each of the following characteristics as they relate to Glen Ellyn as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	14%	N=40	54%	N=152	24%	N=68	7%	N=21	0%	N=0	100%	N=281
Ease of public parking	10%	N=29	38%	N=105	32%	N=90	19%	N=53	0%	N=1	100%	N=278
Ease of travel by car in Glen Ellyn	24%	N=67	53%	N=146	20%	N=56	3%	N=9	0%	N=0	100%	N=278
Ease of travel by public transportation in Glen Ellyn	15%	N=41	25%	N=69	15%	N=43	15%	N=43	30%	N=84	100%	N=280
Ease of travel by bicycle in Glen Ellyn	23%	N=65	40%	N=111	16%	N=46	4%	N=12	17%	N=47	100%	N=281
Ease of walking in Glen Ellyn	60%	N=168	35%	N=99	4%	N=10	1%	N=4	0%	N=0	100%	N=281
Availability of paths and walking trails	48%	N=135	37%	N=104	10%	N=27	2%	N=5	3%	N=8	100%	N=279
Air quality	45%	N=124	46%	N=127	6%	N=17	1%	N=2	3%	N=8	100%	N=278
Cleanliness of Glen Ellyn	56%	N=156	39%	N=110	4%	N=11	1%	N=2	0%	N=0	100%	N=279
Overall appearance of Glen Ellyn	49%	N=139	45%	N=126	4%	N=10	2%	N=6	0%	N=0	100%	N=281
Public places where people want to spend time	39%	N=109	48%	N=133	11%	N=31	1%	N=3	1%	N=3	100%	N=279
Variety of housing options	21%	N=57	36%	N=101	34%	N=94	7%	N=19	3%	N=7	100%	N=278
Availability of affordable quality housing	8%	N=23	22%	N=62	35%	N=99	24%	N=67	10%	N=28	100%	N=279
Availability of affordable quality food	27%	N=76	47%	N=131	21%	N=58	4%	N=10	2%	N=5	100%	N=280

Table 40: Question 6

Please rate each of the following characteristics as they relate to Glen Ellyn as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Opportunities to attend cultural/arts/music activities	36%	N=100	47%	N=132	14%	N=40	1%	N=2	2%	N=7	100%	N=281
Shopping opportunities	11%	N=32	44%	N=124	36%	N=100	8%	N=23	1%	N=2	100%	N=281
Cost of living in Glen Ellyn	3%	N=8	22%	N=62	46%	N=129	29%	N=80	0%	N=1	100%	N=280
Overall quality of business and service establishments in Glen Ellyn	14%	N=40	59%	N=164	21%	N=57	6%	N=16	0%	N=1	100%	N=278
Vibrant downtown/commercial area	9%	N=25	46%	N=128	31%	N=87	14%	N=39	0%	N=1	100%	N=280
Overall quality of new development in Glen Ellyn	6%	N=18	33%	N=94	37%	N=104	18%	N=50	5%	N=15	100%	N=281
Opportunities to participate in social events and activities	32%	N=90	49%	N=137	17%	N=47	1%	N=3	1%	N=3	100%	N=280
Opportunities to volunteer	39%	N=109	38%	N=106	9%	N=24	2%	N=7	12%	N=35	100%	N=281
Opportunities to participate in community matters	33%	N=91	38%	N=106	16%	N=45	6%	N=16	8%	N=22	100%	N=280
Neighborliness of residents in Glen Ellyn	36%	N=102	44%	N=123	16%	N=45	3%	N=9	1%	N=2	100%	N=281

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Table 41: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	22%	N=61	78%	N=219	100%	N=280
Made efforts to make your home more energy efficient	20%	N=57	80%	N=223	100%	N=280
Observed a code violation or other hazard in Glen Ellyn (weeds, abandoned buildings, etc.)	67%	N=187	33%	N=93	100%	N=280
Household member was a victim of a crime in Glen Ellyn	95%	N=266	5%	N=14	100%	N=280
Reported a crime to the police in Glen Ellyn	83%	N=232	17%	N=48	100%	N=280
Stocked supplies in preparation for an emergency	84%	N=237	16%	N=44	100%	N=281
Campaigned or advocated for an issue, cause or candidate	56%	N=155	44%	N=124	100%	N=279
Contacted the Village of Glen Ellyn (in-person, phone, email or web) for help or information	32%	N=91	68%	N=190	100%	N=281
Contacted Glen Ellyn elected officials (in-person, phone, email or web) to express your opinion	69%	N=193	31%	N=88	100%	N=281

Table 42: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Glen Ellyn?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Glen Ellyn public libraries or their services	14%	N=40	36%	N=101	36%	N=102	14%	N=38	100%	N=281
Attended a Village-sponsored event	1%	N=3	10%	N=29	72%	N=201	17%	N=47	100%	N=280
Used bus, rail, subway or other public transportation instead of driving	17%	N=47	9%	N=25	40%	N=111	35%	N=97	100%	N=280
Carpooled with other adults or children instead of driving alone	13%	N=37	18%	N=50	20%	N=56	48%	N=134	100%	N=277
Walked or biked instead of driving	35%	N=97	28%	N=78	24%	N=68	13%	N=37	100%	N=280
Volunteered your time to some group/activity in Glen Ellyn	13%	N=36	24%	N=67	25%	N=69	38%	N=105	100%	N=277
Talked to or visited with your immediate neighbors	65%	N=182	28%	N=78	6%	N=18	0%	N=1	100%	N=279
Done a favor for a neighbor	25%	N=70	36%	N=101	33%	N=92	5%	N=14	100%	N=277

Table 43: Question 9

Thinking about local public meetings (of local elected officials like Village Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	2%	N=5	10%	N=29	41%	N=113	47%	N=132	100%	N=279
Watched (online or on television) a local public meeting	0%	N=0	7%	N=19	24%	N=67	69%	N=194	100%	N=280

Table 44: Question 10

Please rate the quality of each of the following services in Glen Ellyn:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Police/Sheriff services	48%	N=133	35%	N=98	5%	N=15	3%	N=7	10%	N=27	100%	N=280
Fire services	52%	N=143	24%	N=67	3%	N=7	3%	N=7	19%	N=53	100%	N=277
Ambulance or emergency medical services	39%	N=108	20%	N=57	4%	N=10	3%	N=7	35%	N=97	100%	N=279
Crime prevention	32%	N=87	34%	N=94	9%	N=24	2%	N=6	24%	N=65	100%	N=276
Fire prevention and education	35%	N=97	25%	N=71	5%	N=13	3%	N=9	32%	N=89	100%	N=279
Traffic enforcement	27%	N=76	37%	N=104	13%	N=37	6%	N=17	16%	N=46	100%	N=280



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Please rate the quality of each of the following services in Glen Ellyn:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Street repair	19%	N=52	48%	N=135	26%	N=74	4%	N=10	3%	N=9	100%	N=280
Street cleaning	33%	N=91	50%	N=141	12%	N=34	2%	N=6	3%	N=8	100%	N=280
Street lighting	22%	N=62	47%	N=131	21%	N=59	9%	N=25	1%	N=2	100%	N=279
Snow removal	27%	N=76	55%	N=153	10%	N=29	3%	N=8	5%	N=13	100%	N=279
Sidewalk maintenance	14%	N=40	55%	N=152	22%	N=60	6%	N=18	3%	N=8	100%	N=278
Traffic signal timing	16%	N=43	56%	N=155	19%	N=52	4%	N=12	5%	N=14	100%	N=276
Bus or transit services	7%	N=19	23%	N=65	8%	N=21	10%	N=27	53%	N=146	100%	N=278
Garbage collection	48%	N=135	46%	N=128	5%	N=15	0%	N=0	0%	N=1	100%	N=279
Recycling	50%	N=140	42%	N=117	6%	N=16	1%	N=3	1%	N=3	100%	N=279
Yard waste pick-up	39%	N=108	43%	N=120	9%	N=25	1%	N=4	7%	N=20	100%	N=277
Storm drainage	17%	N=47	48%	N=133	21%	N=59	5%	N=15	9%	N=25	100%	N=279
Drinking water	42%	N=118	47%	N=131	6%	N=16	1%	N=3	4%	N=11	100%	N=279
Sewer services	33%	N=90	48%	N=132	9%	N=24	1%	N=4	9%	N=26	100%	N=276
Power (electric and/or gas) utility	26%	N=73	56%	N=156	12%	N=33	3%	N=7	3%	N=9	100%	N=278
Utility billing	26%	N=72	53%	N=149	12%	N=33	4%	N=10	5%	N=15	100%	N=279
Village parks	51%	N=142	39%	N=108	7%	N=20	2%	N=5	1%	N=2	100%	N=277
Land use, planning and zoning	14%	N=39	39%	N=106	20%	N=55	17%	N=46	11%	N=29	100%	N=275
Code enforcement (weeds, abandoned buildings, etc.)	14%	N=39	32%	N=90	21%	N=59	6%	N=16	27%	N=74	100%	N=278
Animal control	14%	N=39	32%	N=90	9%	N=26	3%	N=7	42%	N=116	100%	N=278
Economic development	6%	N=16	28%	N=78	31%	N=86	20%	N=56	15%	N=43	100%	N=279
Health services	22%	N=62	38%	N=106	6%	N=16	0%	N=1	33%	N=92	100%	N=277
Public library services	62%	N=172	27%	N=74	2%	N=6	1%	N=2	9%	N=24	100%	N=278
Public information services	24%	N=67	41%	N=114	11%	N=29	3%	N=7	21%	N=59	100%	N=276
Cable television	15%	N=41	32%	N=89	18%	N=51	9%	N=25	25%	N=70	100%	N=276
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	12%	N=32	28%	N=78	12%	N=32	3%	N=9	45%	N=124	100%	N=275
Preservation of natural areas such as open space, farmlands and greenbelts	20%	N=56	42%	N=117	17%	N=47	8%	N=22	13%	N=35	100%	N=277
Glen Ellyn open space	24%	N=66	41%	N=114	19%	N=52	9%	N=25	7%	N=20	100%	N=277
Village-sponsored special events	34%	N=94	51%	N=142	9%	N=26	2%	N=6	4%	N=10	100%	N=278
Overall customer service by Glen Ellyn employees (police, receptionists, planners, etc.)	35%	N=98	48%	N=135	9%	N=24	3%	N=7	5%	N=15	100%	N=279

Table 45: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The Village of Glen Ellyn	36%	N=95	48%	N=126	10%	N=26	3%	N=9	2%	N=5	100%	N=261

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Table 46: Question 12

Please rate the following categories of Glen Ellyn government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to Glen Ellyn	13%	N=35	41%	N=114	28%	N=78	18%	N=51	1%	N=2	100%	N=280
The overall direction that Glen Ellyn is taking	12%	N=33	46%	N=129	27%	N=75	12%	N=34	3%	N=9	100%	N=280
The job Glen Ellyn government does at welcoming citizen involvement	16%	N=45	34%	N=96	23%	N=64	10%	N=28	17%	N=47	100%	N=280
Overall confidence in Glen Ellyn government	15%	N=42	36%	N=102	29%	N=81	15%	N=42	5%	N=14	100%	N=281
Generally acting in the best interest of the community	17%	N=47	35%	N=98	25%	N=71	18%	N=50	5%	N=14	100%	N=280
Being honest	16%	N=46	33%	N=92	21%	N=60	14%	N=39	16%	N=44	100%	N=281
Treating all residents fairly	15%	N=43	32%	N=89	22%	N=62	14%	N=38	17%	N=49	100%	N=281

Table 47: Question 13

Please rate how important, if at all, you think it is for the Glen Ellyn community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Glen Ellyn	64%	N=179	28%	N=79	7%	N=20	1%	N=3	100%	N=281
Overall ease of getting to the places you usually have to visit	28%	N=79	46%	N=127	24%	N=66	2%	N=6	100%	N=278
Quality of overall natural environment in Glen Ellyn	36%	N=102	47%	N=131	16%	N=45	1%	N=2	100%	N=280
Overall "built environment" of Glen Ellyn (including overall design, buildings, parks and transportation systems)	38%	N=106	46%	N=129	15%	N=42	1%	N=3	100%	N=280
Health and wellness opportunities in Glen Ellyn	21%	N=58	42%	N=118	34%	N=96	3%	N=9	100%	N=281
Overall opportunities for education and enrichment	38%	N=108	38%	N=107	20%	N=57	3%	N=9	100%	N=281
Overall economic health of Glen Ellyn	57%	N=159	38%	N=106	4%	N=12	1%	N=3	100%	N=280
Sense of community	42%	N=118	44%	N=124	13%	N=36	1%	N=2	100%	N=280

Table 48: Question 14

Please rate to what extent you would support or oppose each of the following potential projects/initiatives:	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Downtown train station (new or improve upon)	31%	N=87	49%	N=136	14%	N=38	5%	N=13	2%	N=6	100%	N=280
Downtown parking structure	38%	N=107	41%	N=114	11%	N=32	9%	N=24	1%	N=3	100%	N=280
Vehicle overpass or underpass in downtown to alleviate train traffic	45%	N=125	29%	N=80	13%	N=37	11%	N=30	3%	N=7	100%	N=279
Downtown streetscape improvements (e.g. parkway trees, enhanced pedestrian safety, beautification, improved sidewalks)	39%	N=109	50%	N=138	6%	N=18	2%	N=5	3%	N=7	100%	N=277
Development of bicycle infrastructure (e.g. bike routes, lanes, racks, overall plan)	34%	N=94	47%	N=132	7%	N=20	6%	N=17	6%	N=17	100%	N=280

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Table 49: Question 15

Please rate how important, if at all, each of the following are to enhance the overall quality of life in the Village:	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Cultural & public art opportunities	19%	N=52	32%	N=89	39%	N=110	9%	N=25	2%	N=5	100%	N=281
Increased opportunities for outdoor restaurant dining	22%	N=62	33%	N=93	32%	N=91	12%	N=33	1%	N=2	100%	N=281
Addition of downtown special event plaza	12%	N=33	19%	N=52	34%	N=96	33%	N=93	2%	N=6	100%	N=280
Improvements to Village-owned parks (e.g. Panfish Park, Lambert Lake, Manor Woods)	16%	N=45	28%	N=79	42%	N=118	12%	N=34	1%	N=3	100%	N=279
Increased number of special events/festivals in the Village	9%	N=25	19%	N=52	46%	N=128	26%	N=72	0%	N=1	100%	N=278
Continued purchase of green energy through the electric aggregation program with an increased cost of approximately 2.75% annually to the average household energy bills	20%	N=56	23%	N=64	29%	N=82	22%	N=61	6%	N=17	100%	N=280

Table 50: Question 16

If the Village opted to eliminate the vehicle sticker program, please indicate to what extent you would support or oppose an increase in the following to make up that revenue shortfall:	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
	%	N	%	N	%	N	%	N	%	N
Food and beverage tax	8%	N=21	26%	N=72	20%	N=55	47%	N=130	100%	N=278
Home Rule sales tax	2%	N=6	16%	N=44	30%	N=83	52%	N=143	100%	N=276
Property tax	2%	N=5	7%	N=19	18%	N=51	73%	N=204	100%	N=279
Motor fuel tax	8%	N=23	21%	N=59	23%	N=64	47%	N=130	100%	N=276
Keep vehicle sticker program as is	46%	N=127	32%	N=88	11%	N=30	12%	N=34	100%	N=279

Table 51: Question 17

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the Village government and its activities, events and services:	Major source		Minor source		Not a source		Total	
	%	N	%	N	%	N	%	N
Village website (www.glenellyn.org)	61%	N=171	35%	N=98	4%	N=11	100%	N=280
Local media outlets (newspapers, radio, local television stations)	21%	N=58	49%	N=136	31%	N=86	100%	N=280
The local government cable channel (GETV Channel 17)	2%	N=6	23%	N=64	75%	N=209	100%	N=279
Village quarterly newsletter	52%	N=145	40%	N=111	9%	N=24	100%	N=280
Weekly Village e-newsletter	67%	N=187	25%	N=71	8%	N=23	100%	N=281
Downtown electronic message board	14%	N=39	51%	N=142	36%	N=100	100%	N=281
Village Board meetings and other public meetings	16%	N=44	41%	N=116	43%	N=121	100%	N=281
Talking with Village officials	13%	N=36	31%	N=87	56%	N=157	100%	N=280
Village communications via social media (i.e. Facebook, Twitter, Instagram, LinkedIn, YouTube)	29%	N=80	35%	N=97	37%	N=103	100%	N=280
Word-of-mouth	44%	N=125	41%	N=116	14%	N=40	100%	N=281

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Table 52: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	0%	N=0	0%	N=0	2%	N=6	9%	N=26	89%	N=247	100%	N=279
Recycle at home	0%	N=0	0%	N=0	2%	N=6	9%	N=26	89%	N=247	100%	N=279
Purchase goods or services from a business located in Glen Ellyn	0%	N=0	1%	N=3	36%	N=100	47%	N=131	16%	N=45	100%	N=279
Eat at least 5 portions of fruits and vegetables a day	1%	N=4	8%	N=21	29%	N=80	42%	N=117	21%	N=58	100%	N=280
Participate in moderate or vigorous physical activity	0%	N=1	5%	N=13	30%	N=83	30%	N=84	35%	N=98	100%	N=279
Read or watch local news (via television, paper, computer, etc.)	3%	N=8	9%	N=25	22%	N=62	28%	N=77	39%	N=108	100%	N=280
Vote in local elections	2%	N=6	2%	N=5	6%	N=17	18%	N=51	72%	N=200	100%	N=279

Table 53: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	34%	N=96
Very good	51%	N=142
Good	14%	N=38
Fair	1%	N=2
Poor	0%	N=1
Total	100%	N=279

Table 54: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	5%	N=14
Somewhat positive	23%	N=65
Neutral	56%	N=157
Somewhat negative	13%	N=37
Very negative	3%	N=7
Total	100%	N=280

Table 55: Question D4

What is your employment status?	Percent	Number
Working full time for pay	55%	N=154
Working part time for pay	14%	N=38
Unemployed, looking for paid work	2%	N=5
Unemployed, not looking for paid work	7%	N=20
Fully retired	22%	N=62
Total	100%	N=279

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Table 56: Question D5

Do you work inside the boundaries of Glen Ellyn?	Percent	Number
Yes, outside the home	18%	N=51
Yes, from home	15%	N=41
No	67%	N=185
Total	100%	N=277

Table 57: Question D6

How many years have you lived in Glen Ellyn?	Percent	Number
Less than 2 years	11%	N=32
2 to 5 years	17%	N=47
6 to 10 years	12%	N=34
11 to 20 years	17%	N=47
More than 20 years	43%	N=120
Total	100%	N=280

Table 58: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	91%	N=256
Building with two or more homes (duplex, townhome, apartment or condominium)	9%	N=24
Mobile home	0%	N=0
Other	0%	N=0
Total	100%	N=280

Table 59: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	3%	N=8
Owned	97%	N=272
Total	100%	N=280

Table 60: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	1%	N=2
\$300 to \$599 per month	1%	N=3
\$600 to \$999 per month	6%	N=17
\$1,000 to \$1,499 per month	19%	N=50
\$1,500 to \$2,499 per month	29%	N=77
\$2,500 or more per month	45%	N=120
Total	100%	N=269

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Table 61: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	53%	N=148
Yes	47%	N=129
Total	100%	N=277

Table 62: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	73%	N=202
Yes	27%	N=76
Total	100%	N=278

Table 63: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	2%	N=4
\$25,000 to \$49,999	5%	N=14
\$50,000 to \$99,999	14%	N=35
\$100,000 to \$149,999	31%	N=80
\$150,000 or more	49%	N=126
Total	100%	N=259

Table 64: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	98%	N=271
Yes, I consider myself to be Spanish, Hispanic or Latino	2%	N=5
Total	100%	N=276

Table 65: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=2
Asian, Asian Indian or Pacific Islander	2%	N=6
Black or African American	1%	N=3
White	98%	N=273
Other	2%	N=5

Total may exceed 100% as respondents could select more than one option.

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Table 66: Question D15

In which category is your age?	Percent	Number
18 to 24 years	0%	N=1
25 to 34 years	9%	N=26
35 to 44 years	28%	N=77
45 to 54 years	23%	N=64
55 to 64 years	18%	N=49
65 to 74 years	18%	N=49
75 years or older	4%	N=12
Total	100%	N=278

Table 67: Question D16

What is your sex?	Percent	Number
Female	59%	N=164
Male	41%	N=114
Total	100%	N=278

Table 68: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	66%	N=186
Land line	18%	N=50
Both	16%	N=45
Total	100%	N=281